

IS&C VPS Service (VTAM Printer Support)

IS & C's VPS print service takes JES output from Com-Plete (running on the z/OS mainframe in North Hall), and delivers it to a networked printer.

Prior to the implementation of VPS, all printing from Com-Plete was printed and distributed at the Computer Center in North Hall. Today there are over 550 printers at UCSB using the convenience of IS& C's VPS print service.

Our Service

- We offer a basic service level for printer support.
- We support:
 - Raw sockets connection;
 - Line Printer Requester (LPR) or Line Printer Daemon (LPD); and
 - Portrait and Landscape orientation.
- We are unable to support printers in the table below:

Unsupported Printers:
HP 1320TN
HP 1500
HP 2600N
HP 3550
HP 3600N
HP 6MP

- In addition, we require that your printer support basic PCL commands.

Requesting a VPS Printer Setup:

To request our service, please have your department's network administrator fill out the form at:

<http://www.isc.ucsb.edu/osg/complete/vps-print.html>

Please allow us a minimum of 10 working days to define and test your new printer. We will be in contact with you by Email or phone regarding your request.

Assistance with a Printing Problem

If you have a problem receiving printed output, you may contact the Computer Center in North Hall (x2995), or, call Terry Malosh (x3521), or send a an email to

isc.security@isc.ucsb.edu

with a brief description of your problem.

Terminating VPS Service

To have a printer removed from VPS, send a request via email to

isc.security@isc.ucsb.edu

with the name of the printer, your name, and your on-campus extension.